

Enhancing Life...

Through Patient Safety and Satisfaction

"All the Cardiac Cath nurses were incredible through the process of my father's angiogram. They are a wonderful team."

"The Nurses in 6W – Medical Surgical gave me comfort and told me little tricks to speed up my recovery."

"The nurses were helpful and kind. If you can, please send my thanks and appreciation to your ED staff. This hospital has truly changed for the better. I feel like somebody cares."

"All three shifts of 6E – Telemetry nurses went beyond the call of duty."

"Everyone in the CCU-CSD was cheerful, compassionate, and competent."

"I found it especially nice that my nurse called me at home the day after my surgery to ask how I was doing."

"Your Emergency Department saved my mother when another hospital turned her away."

"The Physical Therapists were very helpful to me, both considerate and kind."

At Jersey City Medical Center, Patient Safety and Patient Satisfaction are our top priorities. These are just a few examples of the numerous accolades our dedicated staff has received in recent patient surveys. As we continue our mission of Enhancing Life, we ask that you share your hospital experiences with us through the patient satisfaction surveys mailed to your home or by contacting Kathy Schwed our Patient Care Representative at 201-915-2041 or kschwed@libertyhcs.org. Whether it is the 5-star service we strive for or suggestions on how we can improve our services – **we want to hear from you.**

During the past three months, the following 165 dedicated Jersey City Medical Center employees were positively cited by our patients in the Press Ganey surveys:

Ambulatory/Same Day/ Endoscopy

Presy Alegre
Evelyn Alvarado
Ruth Hegel
Lorna Ligon **ELITE**
Gina McDonald **3PEATER**
Kathy Miles **ELITE**
Bridget Ortiz
Janet Peterson **ELITE**
Jessica Rodriguez

Behavioral Health

Susana Diaz
Tracy Hamolko
Carl Holzberg
Brian Kiernan
Elizabeth Loaka
Rosa Wadhawani **3PEATER**

Cardiac Cath

Evelyn Bahabur
Vangie Cagas
Margie Henderson
Appadurai Lakshmanan
Alegria Lim
Regina O'Donnell
Cherilyn Quiambao

Case Management

Rachel Bogum
Nancy Floom
Jessica Kasevich
Julie Llagas
Susan Murphy
Anna Przywara
Marybeth Smith

CCU-CSD

Otto Akpan

Nina Armea
Sumita Bajaj
Lorna Candido
Corrine Chou
Amber Cioffo
Edwin Cuevas
Mini Das
Danielle Diaz
Gerome Drepaul
Marlene Gamo
Natasha Gangasarran
Cynthia Hogan
Doreen Jones
Marcelina Lusara
Julie Melendez
Liza Merciadex
Betty Minaya
Eileen Palomino
Cathy Rajaram
Arlene Ramos
Mai-ling Reyes
Rachelle Roxas
Lilia Sadornas
Maryann Uy-Villa
Noreen Vasquez

Community Relations

Susan Lanning

Detox

Eugene Campbell
Eileen Cochran
Rahim Muhajid
Giocanda Rodriguez

Emergency Department

Bibi Alsolam
Bill Berg

Daphne Conde
Bianca Lopez
Mercy Mallari

EMS

David Alvarez
August Johannsen

Food & Nutrition

Pat Hutchinson
Eugene LaForet
Maria Paderon

NICU

Linda Asuncion
Betty Balatbat
Odalys Bridson
Louis Concordia
Mary Daley
Megan Desmond
Fely Gonzalez
Grace Joseph
Dorothy Hanlon **3PEATER**
Mila Mahiya
Angie Martinez
Paula Moss
Thelma Punzalan

PACU

Sulpicia Diawatan
3PEATER

Patient Access

Edwin Alvarado
Fe Arroyo
Migdalia Cortes **3PEATER**
Stanley DeLoach
Tonya Edwards
Valerie Floyd Thomas
Vera Jean Carey

Arleen Suarez
Taren Tully
Sylvia Vega

Physical Therapy

Dantam Manlulu
Jane Paraoan

Pre Admission Testing

Richard Rodriguez
Darlene Washington

Security

Raymond Ortiz
Victor Rosero

Surgery

Vivian Rohrsetzer

4E - Labor & Delivery

Laura Alves
Salematou Sow

5W - Psychiatric

Mental Health

Services
Vera Acquaye
Gertrude Adorkor
Delia Alvarez
Jadira Amill
Emelyn Basalatan
Shamone Bell
Diane Black
Victoria Dickson
David Forshtay **ELITE**
Juan Garcia
Eric Hesqua **ELITE**
and **3PEATER**
Sharnique Jameson **ELITE**
and **3PEATER**

Sally Kufcynski
Loreta Lohmann
Barbara Pangilinan
Marlene Paredes **ELITE**
and **3PEATER**
Sheila Ragoonanan
Lisa Ryan
Denise Sims
Sara Vadlamudi **ELITE**
and **3PEATER**
Claudette Walker
Priscilla Williams **3PEATER**

6E - Telemetry

Mustafa Abdus Salaam
Rosemarie Gonzalez
Linda Johnson
Bella Palugod
Maria Rosca
Aileen Sanchez

6W - Medical Surgical

Elenita Ajose
Cora Alfonso
Alex Ballo
Rowena Banes
Amelia Blanco
Belinda Cruz Antido
Nardo Dumaquita
Michelle Jaraba
Bernadette Johnson
Virgilio Legaspi
Kathy Lord-Williams
Janis Madasz
Connie Meglioranza
Lady Mendez
Ana Ortiz
Trijida Palces

Jackie Parham
Robert Spears

7E - Medical Surgical

Maria Dickson
Helen Im
Bincymole Jacob
Astrid Latar
Christy Llarenas
Kristen Marion
Shaku Patel
Jessie Proana
Lily Rosana
Joe Sackey
Kyung Suk Kim

7W - Medical Surgical

Peter Bonifacio
Rowena Cardenas
Fatima Soliman
Usha Pareikh
Shirley Lopez



ELITE = Staff members who have been recognized by our patients in 3 or more consecutive quarters.
3-peater = Staff members who have been recognized by our patients 3 or more times in a quarter.

www.libertyhealth.org



Enhancing Life Through Nationally Recognized Care

A Primary Teaching Affiliate of the Mount Sinai School of Medicine and your Quality Regional Healthcare Provider

The only hospital in Hudson, Essex, and Union counties to be recognized with the prestigious Magnet Award for Nursing Excellence!

*Rated #1 Overall NJ Hospital (fewer than 350 beds) by the Castle Connolly Medical Ltd. Survey of NJ Doctors.