

Enhancing Life...

Through Patient Safety and Satisfaction

"The nurses at JCMC, especially in Critical Care, were fantastic. They are truly Magnet nurses."

"I want to say thank you to all the nurses from 6 West for making my stay a very pleasant and comfortable stay."

"I want to thank all of you for the excellent job you did taking care of my uncle. There are not enough words in the world to demonstrate how grateful we are. Thanks to all your efforts, he will have many productive years ahead."

"The nurses were helpful and kind. If you can, please send my thanks and appreciation to your ED staff. This hospital has truly changed for the better. I feel like somebody cares."

"I was extremely nervous on the day of my surgery. The staff in Same Day Surgery helped me relax and reassured me that everything would be fine."

"I came to your hospital because I was in active labor and unable to make it to my Manhattan hospital. I gave birth within 15 minutes and was very impressed with your Labor & Delivery staff and how they dealt with the emergency."

"The Pre Admissions Department deserves extra credit. They were kind, courteous, very quick, and extremely good at their job. I was treated like I was one of a kind."

"Your ED Staff, especially the doctors and nurses, are very talented, dedicated, and hard working. Keep up the great work."

At Jersey City Medical Center, Patient Safety and Patient Satisfaction are our top priorities. These are just a few examples of the numerous accolades our dedicated staff has received in recent patient surveys. As we continue our mission of Enhancing Life, we ask that you share your hospital experiences with us through the patient satisfaction surveys mailed to your home or by contacting Kathy Schwed our Patient Care Representative at 201-915-2041 or kschwed@libertyhcs.org. Whether it is the 5-star service we strive for or suggestions on how we can improve our services – **we want to hear from you.**

During the past three months, the following 151 dedicated Jersey City Medical Center employees were positively cited by our patients in the Press Ganey surveys:

Ambulatory

Prescila Alegre
Ariel Allado
Evelyn Alvarado **ELITE**
Ruth Hegel
Lorna Ligon
Gina McDonald
Kathy Miles
Janet Peterson
Curtis Wigfall

Behavioral Health

Susana Diaz
Tracy Hamolko **3PEATER**
Carl Holtzberg
Linda Maree
Brian Kiernan
Cath Lab
Evelyn Bahadur
Vangie Cagas
Margie Henderson
Sharon McLendon
Regina O'Donnell
Cherrielyn Quiambao

CCU-CSD

Jaymie Caverio **3PEATER**
Ina Fausto
Doreen Jones
Reshma Maniar
Cathy Rajaram
Lilia Sadornas
Marisol Santana
Nicole Sardinias
Cristina Simeone
Michele Zaorski

CNL

Franca DiBrita
Claudia Garzon-Rivera
Mabel LaForgia

Community Relations

Susan Lanning

Emergency Department

Maria Adams
Bill Berg
Joe Cammorota
Jessica Chineme
Daphne Conde
Phyllis Daniel
Vincent Froncek
Bianca Lopez
Michele Lopez
Shkeirra Lucas
Jayne McCarthy
Sveta Patel
Matee Ramlal
Jasmine Vicente
Lisa Zamber-Costello

Environmental

Mary Herring

Food & Nutrition

Rose Camacho
Francis Funez
Gene LaForet
Warren Pernel

Intensive Care Unit

Gina Cabungcal
Mary Redondo
Roberto Sacro
Jessica Walsh

NICU

Betty Balatbat
Rachel Butler
Krystal Castillo
Mary Daley
Megan Desmond
Dorothy Holmes
Angie Martinez **3PEATER**
Chona Punsalang
Thelma Punzalan

PACU

Lita Aguirre
Nanda Bhatia
Sulpicia Diawatan
Karla Ziemak

PAT

Carmencita Larobis
Richard Rodriguez
Darlene Washington

Patient Access

Fe Arroyo
Migdalia Cortes
Phyllis Daniel
Carol Deribeprey
Lisa Hayes
Javier Peguero

Arlene Suarez
Taren Tully

Physical Therapy

Charu Chawla
Maria Doz Vera
Iilda Izquierdo

Radiology

Modestine Goodwin
Transport
Aaron Darby

4E – Labor & Delivery

Vivian Chang
Kumja Lee
Salematou Sou

5W – Psychiatric Mental Health Services

Gertrude Adorkor **3PEATER**
Delia Alvarez
Jadira Amill
Melissa Baker
Emelyn Basalatan
Shamone Bell
Diane Black **3PEATER**
Selina Bray
Florence Dasari **ELITE**
Annie Davis
Letitia Fernandes
David Forshtay
Jan Garcia
Lorraine Jackson

Sharnique Jameson

Derrick Jenkins
Eric Hesqua
Sally Kufczynski **ELITE**
Loreta Lohmann
Jo Marie Mabalatan
Rosita Merluza
Barbara Pangiliinan **3PEATER**
Marlene Paredes
Lisa Ann Ryan
Pam Santiago
Denise Sims **3PEATER**
Leonida Thalia
Claudette Walker
Priscilla Williams
Rosa Williams
Sara Vadlamudi

6E – Telemetry

Linda Allarey
Lourdes Aragon
Junn Bautista
Sara Beating
Sharon De La Cruz
Janice Militante
Ana Rivera
Maria Rosca
Marilyn Sarnatora

6W – Medical Surgical

Elenita Ajose
Cora Alfonso
Amelia Bianco
Connie Meglioranza

Jackie Parham
Nino Reyes
Erlina Sanchez
Ruby Villafuerte

7E – Medical Surgical

Dan Poupart
Wisdom Villafuerte

7W – Medical Surgical

Bash Auter
Tim Clark
Miriam Navarro
Mylene Manapat
Jackie Miller
Usha Parekh
Anita Patel
Melissa Rivera
Eineta Van Meter



ELITE = Staff members who have been recognized by our patients in 3 or more consecutive quarters.

3-peater = Staff members who have been recognized by our patients 3 or more times in a quarter.



Enhancing Life Through Nationally Recognized Care

A Primary Teaching Affiliate of the Mount Sinai School of Medicine and your Quality Regional Healthcare Provider